HERE IS WHAT YOUR DENTAL TEAM IS DOING TO HELP KEEP YOU SAFE AND COMFORTABLE WHILE LOOKING AFTER YOUR ORAL HEALTH

**CHANGES BEFORE ARRIVAL**

We're contacting all patients to check they feel well. Nobody with any signs of COVID-19 can come to the surgery

Our door may be locked, so only expected patients can enter

Arrive alone and on time (rather than early). To minimise your time in the waiting room

**CHANGES TO YOUR WAIT**

Protective barrier at reception

Sanitise your hands on arrival

A member of staff may take your temperature

You may be asked to wear a protective face mask and shoe covers and to put your belongings in a clean bag

Waiting room reorganised for social distancing. It is cleaned frequently and anything that isn’t easy to disinfect has been removed

**CHANGING THE WAY WE WORK**

Well ventilated room

We're asking all patients to use mouthwash before a procedure

No rinsing. Your mouth will be cleared with suction. The little sink may be removed or covered

The dental team is wearing extra protective equipment

Equipment is sterilised

We're using equipment and techniques with a lower risk of spray

Emergency procedures, which produce high levels of spray, will be done in a specialised room

We're allowing more time between patients for thorough cleaning

**CHANGES WHEN YOU LEAVE**

Pay with a contactless card if you can

Post-appointment instructions will be texted or emailed

Use your own pen to sign paperwork

Collect your belongings when you leave

Arrive alone and on time (rather than early). To minimise your time in the waiting room

Waiting room reorganised for social distancing. It is cleaned frequently and anything that isn’t easy to disinfect has been removed

Non-urgent procedures may be delayed

Emergency procedures, which produce high levels of spray, will be done in a specialised room

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